## **Amended**

# Annexure A Performance Plan

## **Greater Giyani Municipality**



The *main parts* to this Performance Plan are:

- 1. Performance Plan Overview
- 2. Strategy Map
- 3. A statement about the *Purpose* of the Position;
- 4. A performance scorecard per Key Performance Areas (KPAs, DPLG), IDP Objectives, Weightings, Programme, Performance Indicators (KPIs), Weightings, Targets (quarterly), evidence required
- 5. A performance scorecard per Key Performance Areas (KPAs, DPLG), IDP Objectives, Weightings, Programme, Projects / Initiatives, Targets (quarterly), evidence required
- 6. Competencies
- 7. Approval of Personal Performance Plan
- 8. Summary Scorecard
- 9. Rating Scales
- 10. Assessment Process

Name: Eadie Makamu

Position: Chief Financial Officer Accountable to: Municipal Manager Plan Period: 01.07.08 – 30.06.09

## Annexure A

## PERFORMANCE PLAN

#### 1. Purpose

The performance plan defines the Council's expectations of the Municipal Manager's performance agreement to which this document is attached and Section 57 (5) of the Municipal Systems Act, which provides that performance objectives and targets must be based on the key performance indicators as set in the Municipality's Integrated Development Plan (IDP) and as reviewed annually.

#### 2. Objects of Local Government

The following objects of local government will inform the Municipal Manager's performance against set performance indicators:

- 2.1 Provide democratic and accountable government for local communities.
- 2.2 Ensure the provision of services to communities in a sustainable manner.
- 2.3 Promote social and economic development.
- 2.4 Promote a safe and healthy environment.
- 2.5 Encourage the involvement of communities and community organisations in the matters of local government.

#### 3. Key Performance Areas

The following Key Performance Areas (KPAs) as outlined in the Local Government: Municipal Planning and Performance Management Regulations (2001) inform the strategic objectives listed in the table below:

- 3.1 Municipal Transformation and Organisational Development
- 3.2 Infrastructure Development and Service Delivery
- 3.3 Local Economic Development (LED)
- 3.4 Municipal Financial Viability and Management
- 3.5 Good Governance and Public Participation

#### 4. BSC Perspectives

The BSC Methodology was used for the development of the Performance

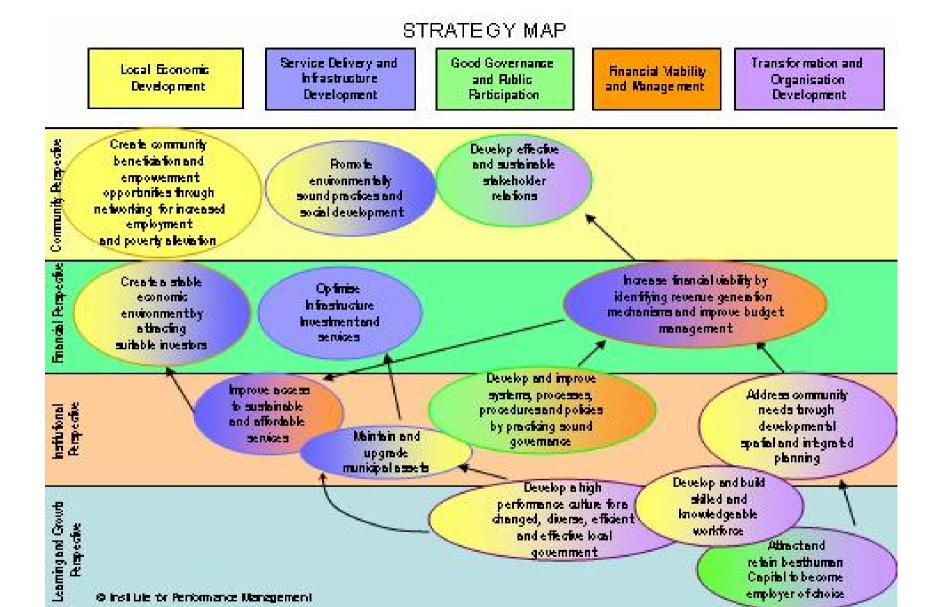
Management System and will read as follows:

- 4.1 Community
- 4.2 Financial
- 4.3 Institutional Processes
- 4.4 Learning and Growth

#### 5. Strategic Objectives

The Key Performance Indicators are devised according to the IDP

Institutional Objectives to be achieved as depicted on the next page



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employer of choice

#### STRATEGIC VISION

To be the municipality where diverse cultural tourism and agriculture thrives for economic growth, ensuring access to affordable and basic services

#### STRATEGIC MISSION

To promote: Local and accountable democracy through active and informed community participation and cooperative governance, social upliftment and environmental management to ensure a balance between improved quality of life and safe and healthy communities, economic advancement to alleviate poverty and unemployment and to sustain the economy, universal access to need-satisfying infrastructure and service rendering in a sustainable affordable manner, municipal transformation and institutional governance advancement

#### **JOB PURPOSE**

#### **Position Goal**

To be a competent, self-reliant financial department with unqualified audit report

#### Position Purpose

To ensure skills transfer and training for staff in order to secure sound and sustainable management of the financial affairs of Greater Giyani Municipality by managing the budget and treasury office and advising and if necessary assisting the accounting officer and other senior managers in their duties and delegation contained in the MFMA

#### The Chief Financial Officer is accountable and responsible for amongst others:

- Ø The management of Municipality's financial accounting functions to ensure unqualified audit reports
- Ø The compilation and control of the municipality's budget to effect no budget variance
- Ø To manage cash receipts and disbursement to facilitate non-utilisation of bank overdrafts
- Ø The management of the payroll and ensuring timeous and accurate payment of personnel salaries and allowances
- Ø The administration of the municipal fiances to ensure cash is available for projects and operations
- Ø Ensuring daily banking of cash received
- Management of investment to earn above national average interest on surplus funds
- Ø Determination of tariffs and taxes and ensuring budgeted costs are recovered
- Ø Timely development and submission of financial statements to ensure positive financial results
- Ø Alignment of the budget, Integrated Development Plan and Performance Management System
- Manage income and expenditure of the municipality to ensure sound financial management of Council
- Description The effective management and coordination of Information Technology of the muncipality, in so far as software as well as hardware requirements are concerned

KPA	4 1. Mun	icipal Tra	ansformation a	nd Orgar	nisation	al Deve	lopment	- KPI's	20%)	
IDP Objective	Obj. Weighting	Programme	Institutional KPI	KPI Weighting	Status		2008/09 Qua	rterly Targets		Evidence
					2007/2008	1st Q	2nd Q	3rd Q	4th Q	Required
I4. Address community needs through developmental spatial and integrated planning		Integrated Development Planning	Percentage Compliance to Budget Process Plan	30%	40%	100%	100%	100%	100%	Process plan and proof of compliance thereto
		Integrated Development Planning	Percentage Compliance to Budget legislative deadlines	35%	40%	100%	100%	100%	100%	Outputs delivered according to budget legislative deadlines
		Integrated Development Planning	Percentage Compliance to SDBIP legislative deadlines	35%	40%	100%	100%	100%	100%	Outputs delivered according to budget SDBIP legislative deadlines
L3. Attract and retain the best human capital to become employer of choice	20%	Retention of skilled staff	Percentage employee satisfaction rating per department	100%	0%	65%	-	-	-	Analysis of survey report

	KPA	1. Mur	nicipal T	ransfo	rmatio	n and Oi	aanisati	onal Dev	elopment	- Proiect	s (20%)	
IDP Objective	Obj.	Programm	Project /	Proj.	Budget	Start Date	Completion			rterly Outputs		Evidence Required
	Weighting	е	Initiative	Weighting	2008/09		Date	1st Q	2nd Q	3rd Q	4th Q	
I4. Address community needs through developmental spatial and integrated planning	60%	Developmen t Planning	2008/09 IDP/Budget Review schedule approved by the council	20%		2008/07/01	2009/06/30	IDP/PM/Budget Process Plan adopted by Council by end July 08	Process Plan outputs achieved within specified timeframes	Process Plan outputs achieved within specified timeframes	Process Plan outputs achieved within specified timeframes. Reviewed IDP/PM/Budget Process Plan submitted to Municipal Manager before tabling to Council in July 09	Council approved process plan

IDP Objective	Obj.	Programm	Project /	Proj.	Budget	Start Date	Completion		2008/09 Quar	rterly Outputs		Evidence Required
	Weighting	е	Initiative	Weighting	2008/09		Date	1st Q	2nd Q	3rd Q	4th Q	
I4. Address community needs through developmental spatial and integrated planning		Integrated Developmen t Planning	Budget and IDP Aligned	25%		2008/10/01	2009/06/30	Submission of approved process plan to treasury after adoption by Council	October. Draft functional operational plans. Personnel budget to be developed by end October (prioritisation of posts and costed to be budgeted for next financial year). Circulate requests for submission to budget by end Oct	all directorates in in the adjustment and draft budget process. Communicate the adjusted and draft budget to the Directorates within 2 weeks of finalisation of adjustment and	Adoption of final budget by end May 09. Submission to Mec and Treasury within 2 weeks	Process plan sumitted to Nationa Treasury, revenue model, draft functional operational plans, personnel budget, draft budget and final budget
			SDBIP approval	25%		2009/05/01	2009/06/30			Tabling of draft SDBIP document together Draft IDP and budget by end March for public participation	budget.	SDBIP document within timeframes

IDP Objective	Obj.	Programm	Project /	Proj.	Budget	Start Date	Completion	onal Deve		rterly Outputs		Evidence Required
	Weighting	е	Initiative	Weighting	2008/09		Date	1st Q	2nd Q	3rd Q	4th Q	
I4. Address community needs through developmental spatial and integrated planning			Functional and implementation of the PMS	15%		2008/10/01	2009/06/30		Alignment of performance objectives, indicators and strategic projects during strategy phase by end October. Prioritisation of projects to ensure that projects will achieve organisational performance. Budget alignment to strategic projects		Performance objectives, indicators and strategic projects with aligned budget included in draft IDP by end May. SDBIP approved 28 days after approval of budget	Prioritised projects list, projects with aligned budget in IDP
			Quarterly performance reviews	15%		2008/07/01	2009/06/30	Evaluate quarterly SDBIP departmental report and discuss with sections within department at departmental meeting within three weeks of beginning of next quarter. Address issues of under performance within department	SDBIP departmental report and discuss with sections within department at departmental meeting within three weeks of beginning of next quarter. Address issues of under performance	Evaluate quarterly SDBIP departmental report and discuss with sections within department at departmental meeting within three weeks of beginning of next quarter. Address issues of under performance within department	Evaluate quarterly SDBIP departmental report and discuss with sections within department at departmental meeting within three weeks of beginning of next quarter. Address issues of under performance within department	Quarterly SDBIP departmental reports, discussion notes, action taken regarding under performance

IDP Objective						n and Or		onal Deve	elopment	- Project	s (20%)	Evidence Required
IDP Objective	Obj. Weighting	Programm e	Project / Initiative	Proj. Weighting	Budget 2008/09	Start Date	Completion Date	1st Q	2008/09 Quar 2nd Q	3rd Q	4th Q	Evidence Required
L1. Develop a high performance culture for a changed, diverse, efficient and effective local government	20%		Organogram in line with IDP	50%				Assessment on the capacity of the municipality to deliver on the IDP with available and envisages resources conducted by end July. Organogram aligned with IDP/Budget/PMS by end Sept				Aligned organogramme with IDP
			Vacant Positions filling	50%		2008/07/01	2009/06/30		Budget for prioritised posts to be filled in municipality by end October	Budget for prioritised posts to be filled in municipality included in draft Budget	Budget for prioritised posts to be filled in municipality included in final Budget	Prioritsed posts budgeted for
L3. Attract and retain the best human capital to become employer of choice	20%	Retention of skilled staff	Employee Satisfaction Rating	100%		2008/10/01	2009/06/30		Compile departmental action plans relevant to department on issues raised in survey report. Discuss at management meeting on implementation by end October. Implement action plan	Implement action plan and report at management meetings on monthly basis	Implement action plan and report at management meetings on monthly basis	Action plans to address issues in survey report, progress on action plans

		KI	PA 2. Basic Se	ervice D	eliverv	- KPI's	(10%)			
IDP Objective	Obj.	Programme	Institutional KPI	KPI	Status		2008/09 Quar	terly Targets		Evidence Required
	Weighting			Weighting	2007/2008	1st Q	2nd Q	3rd Q	4th Q	
I1. Improve access to sustainable and affordable services	100%	Free Basic Water Services	Number of poor households receiving free basic water against total number of poor households.	60%	22,845 / 22,845	22,845 / 22,845	22,845 / 22,845	22,845 / 22,845	22,845 / 22,845	Indigent Register, financial reports
		Free Basic Water Services	Number of households earning less than R1 100 per month who received free basic sanitation	20%	7996 / 22,845 = 30%					Indigent Register, financial reports
		Free Basic Water Services	Number of households earning less than R1 100 per month who received free basic electricity	20%	13,164	13364	13564	13764	13964	Indigent Register, financial reports

IDD OL: "	01.1	<b>D</b>	D					livery - Pro	iects (10%)			F
IDP Objective	Obj. Weightin g	Programme	Project / Initiative	Proj. Weighting	Budget 2008/09	Start Date	Completion Date	1st Q	2008/09 Quarter 2nd Q	3rd Q	4th Q	Evidence Required
I1. Improve access to sustainable and affordable services		Free Basic Services	Indigent Policy and Register	100%		2008/07/01	2009/06/30	indigent. Notices	bi-annually, with standard categories such as youth, disability and gender (DPLG reporting KPI) Submit Indigent Register to Administration for inclusion in Council Agenda. Council to adopt Indigent Register by end October 08	On a continuous basis register indigents when necessary	On a continuous basis register indigents when necessary	Updated Indigent Policy and Registe

				KPA	2. Ba	asic Ser	vice De	liverv - Proi	ects (10%)			
IDP Objective		Programme	Project /	Proj.	Budget	Start Date	Completion		2008/09 Quarter	ly Outputs		Evidence
	Weightin g		Initiative	Weighting	2008/09		Date	1st Q	2nd Q	3rd Q	4th Q	Required
F2. Optimise infrastructure investment and services	20%	Municipal Infrastructure	Municipal Infrastructure Investment Framework	100%		2008/07/01		In cooperation with Engineering Department localise District Infrastructure Investment Framework for the municipality by end September				Localised District Infrastructure Investment Framework document

IDP Objective	Obj.	Programme	Institutional KPI	KPI Weighting	Status		2008/09 Qua	rterly Targets		Evidence Required
	Weighting				2007/2008	1st Q	2nd Q	3rd Q	4th Q	
3. Increase financial ability through increased evenue and efficient udget management	100%	Revenue Management	R-value increase in revenue collected (R-value revenue collected 07/08 / R-value revenue 08/09	5%	14,655,000	-	-	-	14,655,000 increase to 26,400,000 = 11,745,000	Financial Reports
		Revenue Management	Total r-value revenue	4%	104,600,000	27,600,000	55,200,000	82,800,000	110,583,000	Financial Reports
		Revenue Management	Percentage services (customer) revenue	4%	14,655,00 / 104,600,000 = 14.1%	5.62^%	11,25%	16,87%	22.50%	Financial Reports
		Revenue Management	Percentage billed revenue	4%		5100000 = 19%	10200000 38%	15300000 = 57%	20600000 = 75%	Financial Reports
		Revenue Management	Financial viability i.t.o. Percentage outstanding service debtors to revenue	5%		800%	417%	289%	252%	Financial Reports
		Revenue Management	R-Value grants / Total R- value budget	4%		21025000/ 27646000	42050000 / 55292000	63100000 / 82938000	84,100,000 / 110,583,000	Budget
		Revenue Management	Percentage MSIG utilisation	4%	734,000 / 734,000	184,000	368,000	552,000	735,000	Budget
		Revenue Management	Percentage LEDF utilisation	4%	2,000,000 / 4,000,000 = 50%	33%	67%	100%		Budget
		Revenue Management	Percentage MIG utilisation	5%		5,475,000 / 21,900,000 = 25%	10,950,000 / 21,900,000 = 50%	16,425,000 / 21,900,000 = 75%	21,900,000 / 21,900,000 = 100%	Budget
		Revenue Management	R-value revenue from property rates / R-value total revenue as %	4%	2,300,000 / 110,583,000 = 22%	575,000 / 27,646,000 = 22%	1,150,000 / 55,292,000 = 22%	1,725,000 / 82,938,000 = 22%	2,300,000 / 110,583,000 = 22%	Financial Reports
		Revenue Management	Financial viability i.t.o. Percentage Cost coverage	4%		100%	100%	100%	100%	Financial Reports

IDP Objective	Obj.	Programme	Iunicipal Fina Institutional KPI	KPI Weighting				rterly Targets		Evidence Required
,	Weighting	U		3 3	2007/2008	1st Q	2nd Q	3rd Q	4th Q	
Increase financial iability through increased evenue and efficient		Budget and Expenditure Management	R-value Capital budget spent in year	5%	16,000,000 / 35,000,000	8499125 / 33,996,500 =	16,998,250 / 33,996,500 =	25497375 / 33,996,500	33,996,500 / 33,996,500 =	Budget
dget management		Budget and Expenditure Management	R-value Salaries budget (including benefits)	4%	45,400,000	14,200,000	28,400,000	42,600,000	56,800,000	Budget
		Budget and Expenditure Management	R-value Total operating budget	4%	98,100,000	27,000,000	54,000,000	81,000,000	108,000,000	Budget
		Budget and Expenditure Management	Percentage of budget allocated for basic services	4%	5,000,000 / 104,600,000 = 5%	4.5% =1100000 / 27,645,750	4,5% = 2200000 / 55,300,500	4.5% = 3300000 /82,946,250	4,5% = 4,500,000 / 110,583,000	Budget
		Budget and Expenditure Management	Percentage Equitable Share (R-value equitable share received / R-value total budget)	4%	46,913,000 / 104,600,000	19,161,000 = 33%	33,532,00 = 58%	57,483,000 = 100%	-	Budget
		Budget and Expenditure Management	Percentage equitable share funding used for free basic services	4%	5,000,000 / 46,013,000 = 11%	1,125,000 2%	2,250,000 = 4%	3,375,000 = 6%	4,000,000 = 8%	Budget
		Budget and Expenditure Management	Financial Viability i.t.o. Percentage Debt coverage	4%		100%	100%	100%	100%	Financial Reports
	II I	Implementation of financial systems, policies, controls and regulations	Supply Chain Management Committee fully functional	4%	100%	100%	100%	100%	100%	Agendas, minutes of meetings

		KPA 4. N	/lunicipal Fina	ncial Via	bility an	d Manag	ement - K	(PI's (509	%)	
IDP Objective	Obj.	Programme	Institutional KPI	KPI Weighting	Status		2008/09 Qua	rterly Targets		Evidence Required
	Weighting				2007/2008	1st Q	2nd Q	3rd Q	4th Q	
3. Increase financial ability through increased venue and efficient udget management		Implementation of financial systems, policies, controls and regulations	Average time taken from tender advertisement to award of tender	4%	50 days	40 days	40 days	40 days	40 days	Monthly reports
		Financial Reporting	Percentage monthly and quarterly financial reports submitted to Council	4%		100%	100%	100%	100%	Financial Reports
		Financial Reporting	Average days between system close, month end and supply of financial reconsolidated information for reporting	4%		10	10	10	10	Financial Reports
		Financial Reporting	Financial statements for FY submitted to the Auditor-General by 31 August(as per MFMA)	4%	100%	100%	-	-	-	Financial Statements
		Asset Management	Percentage variance on asset register	4%	New Reporting	-	10%	-	10%	Asset Register

IDP Objective	Obj.	Program	Project /	Proj.	Budget	Start Date	Completion		2008/09 Qua	rterly Outputs		Evidence Required
	Weightin g	me	Initiative	Weighting	2008/09		Date	1st Q	2nd Q	3rd Q	4th Q	
F3. Increase financial viability through increased revenue and efficient budget management	100%		Compliance with conditions of the DoRA (Circular 45 of National Treasury)	6%		2007/07/01	2009/06/30	Reporting requirements for conditional grants satisfied, including the monthly reports submitted by the municipal manager to the relevant national or provincial transferring officer. All funds transferred from national and provincial government deposited in the municipal primary bank account	Reporting requirements for conditional grants satisfied, including the monthly reports submitted by the municipal manager to the relevant national or provincial transferring officer	Reporting requirements for conditional grants satisfied, including the monthly reports submitted by the municipal manager to the relevant national or provincial transferring officer	Reporting requirements for conditional grants satisfied, including the monthly reports submitted by the municipal manager to the relevant national or provincial transferring officer	Reports to National Treasury
		Manageme	Revenue Enhancement Strategies	5%		2007/07/01	2009/06/30	Debt collecting company to collect outstanding debts. Top 100 Good Customers initiative to motivate culture of payment amongst businesses and residential customers. Customer data cleansing by end September	Debt collecting company to collect outstanding debts. Top 100 Good Customers initiative to motivate culture of payment amongst businesses and residential customers.	Debt collecting company to collect outstanding debts. Top 100 Good Customers initiative to motivate culture of payment amongst businesses and residential customers.	Debt collecting company to collect outstanding debts. Top 100 Good Customers initiative to motivate culture of payment amongst businesses and residential customers.	Monthlu reports
			Five Year Financial Plan	5%		2008/07/01	2009/06.30				Five Year Financial Plan developed and adopted by Council together with IDP and Budget by end	Five Year Financial Plan document
		Manageme	Implementation of Pastel Billing System	5%		2008/07/01	2008/09/30	Initial implementation of property rates. Parallel billing on both Promise and Pastel. Phasing out of Promise and implementation of Pastel by end September			11.50	Monthly reports

			KPA	4. Mun	icipal	Financia	I Viabili	ity and Mana	gement - Pro	jects (50%)		
IDP Objective	Obj.	Program	Project /	Proj.	Budget	Start Date	Completion		2008/09 Qua	rterly Outputs		Evidence Require
	Weightin g	me	Initiative	Weighting	2008/09		Date	1st Q	2nd Q	3rd Q	4th Q	
F3. Increase financial viability through increased revenue and efficient budget management		Expenditure Manageme nt	Preparation and adoption of budget in compliance with MFMA	6%		2008/07/01	2009/06/30	Process Plans aligned with IDP/PM/ SDBIP process plans developed and adopted by Council end Aug	Drafting of budget in terms of process plan. Budget preparations commenced by end Nov through identification of need for changes to votes for purposes of Performance Based Budgeting	Budget adjustment concluded and adopted by Council by end Jan. Draft budget developed through consideration of inputs from directorates based on proposed Strategic Projects and prioritised projects identified during strategic planning and costed for 3 years by end Feb to ensure alignment with draft IDP and SDBIP. Draft budget tabled by end March	Final budget compiled in terms of MFMA and adopted by end May. Final budget submitted to MEC, National and Provincial Treasuries within 14 days of adoption	Budget within leglislative timeframes
		Manageme	Medium Term Revenue and	6%		2009/01/01	2009/03/31			Medium Term Revenue and Expenditure Framework developed and aligned to IDP and SDBIP by end March		Medium Term Revenue and Expenditure Framework documen
		Budget and Expenditure Manageme nt	Budget and Treasury Office	5%		2008/07/01	2008/09/30		Appointment of accountant, report and analysis officer, senior officer assets and supply chain management, credit controller, procurement officer and IT assistant by end September to improve budget and treasury functionality.			Appointed personnel

IDP Objective	Obj.	Program	Project /	Proj.	Budget	Start Date	Completion		2008/09 Qua	rterly Outputs		Evidence Required
	Weightin g	me	Initiative	Weighting	2008/09		Date	1st Q	2nd Q	3rd Q	4th Q	
F3. Increase financial viability through increased revenue and efficient budget management		ion of	Supply Chain Management Policy	5%		2008/10/01	2009/06/30		Revise supply chain management policy to address issues of youth, gender, disabled, SMME. Take into account Broad Based Black Economic Empowerment Act when revising supply chain management policy after checking conflicting information in Preferential Policy	Revised supply chain management policy adopted by Council by end March	Implement revised supply chain management policy	Supply Chain Management Policy document
		Implementation of financial systems, policies, controls and regulations	BEE Scorecard	5%		2008/07/01	2009/06/30		Develop BEE Scorecards, implement and keep register for reporting purposes	Implement BEE scorecards. Keep register for reporting purposes	Implement BEE scorecards. Keep register for reporting purposes	BEE Scorecard
		Implementation of financial systems, policies, controls and regulations	GAMAP/GRAP compliance	5%		2008/07/01	2009/06/30	Conversion of accounting system to GAMAP/GRAP. Quarterly progress reports on GAMAP/GRAP conversion	system to GAMAP/GRAP.	Conversion of accounting system to GAMAP/GRAP. Quarterly progress reports on GAMAP/GRAP conversion	system to GAMAP/GRAP.	Quarterly progress reports
		Implementation of financial systems, policies, controls and regulations	Credit Control and Debt Collection Policy	5%		2009/01/01	2009/06/30			Review Credit Control and Debt Policy. Refer reviewed policy to Portfolio Committee for inputs. Consolidate information.	Refer to Exco for approval and thereafter submit to Council for adoption before end December	Policy document

IDP Objective	Obj.	Program	Project /	Proj.	Budget	Start Date	Completion		2008/09 Quai	rterly Outputs		Evidence Required
	Weightin g	me	Initiative	Weighting	2008/09		Date	1st Q	2nd Q	3rd Q	4th Q	
3. Increase inancial viability hrough increased evenue and efficient judget management		ion of	Property Rates Policy and Act implementation	5%		2008/07/01	2009/06/30	Implementation of Property Rates Policy and Valuation Roll. Community informed of implementation of implementation. Send out monthly statements on property rates and receive payment	' ' '	Send out monthly statements on property rates and receive payment	Send out monthly statements on property rates and receive payment	Policy document
		Implementation of financial systems, policies, controls and regulations	Valuation Roll implementation	5%	85,000	2008/07/01	2009/06/30	Upgrade server capabilities for property rates billing. Technical support on operation issues.	Technical support on operational issues	Technical support on operational issues	Technical support on operational issues	Monthly reports
		financial systems,	Annexure to Delegation Framework with Financial Delegations	5%		2008/07/01	2008/12/31	Develop detail financial delegations and attach to Delegation Framework.	Develop detail financial delegations and attach to Delegation Framework. Circulate to relevant structures, Finance Port Folio Committee, Management, EXCO and adopted by Council by end December			Annexure document
		Reporting	MFMA implementation, monitoring and compliance plan	6%		2008/07/01	2009/06/30	Quarterly completion of MFMA implementation checklist. Submit form to National and Provincial Treasury and Council by 10th of October 08	Quarterly completion of MFMA implementation checklist. Submit form to National and Provincial Treasury and Council by 10th of January 09	Quarterly completion of MFMA implementation checklist. Submit form to National and Provincial Treasury and Council by 10th of April 09	Quarterly completion of MFMA implementation checklist. Submit form to National and Provincial Treasury and Council by 10th of July 09	Checklist
		Financial Reporting	Financial Statements	6%		2008/07/01	2008/09/30	Financial statements prepared and submitted to Auditor-General by end August 2008		11		Financial statements

IDP Objective	Obj.	Program	Project /	Proj.	Budget	Start Date	Completion		2008/09 Qua	rterly Outputs		Evidence Required
	Weightin g	me	Initiative	Weighting	2008/09		Date	1st Q	2nd Q	3rd Q	4th Q	
F3. Increase inancial viability hrough increased evenue and efficient oudget management		Manageme nt	Municipal Infrastructure Investment Plan (Asset Register - Finance, Asset Maintenance Plan - Engineering	5%	1,100,000	2008/07/01	2009/06/30	Procurement process. Appointment of service provider by 31 August 09		condition of infrastructure	3rd Phase valuation of assets. Assessment of condition of infrastructure assets until end May 09. Service provider to submit draft Infrastructure Asset Register and Maintenance Plan by end May 09. GGM to review draft and table to Council for adoption by e刴-□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□	Municipal Infrastructure Investment Plan document
		Asset Manageme nt	Asset Register	5%		2008/07/01	2009/06/30	Update of asset register with new acquired assets.	Mid Year asset count. Organise team of counters, assign team leaders. Identify venue where municipal assets are, and count. Reconcile count result with information in system. Update accordingly. Missing assets, submission to council to write assets off. Update of asset register with new acquired assets on a continuous basis		Annual asset count before end June 08. Physical verification of assets. Submit Report on asset count to management. Take necessary action where assets are unaccounted for. External person to witness count and take notes, Update of asset register with new acquired assets on a continuous basis	Reconciled asset register
			Infrastructure Asset Register	5%		2009/04/01	2009/06/30				Receive Infrastructure Asset Register developed by MDM. Localise for GGM	Localised Infrastructure Asset Register

	K	PA 5. Go	od Goverr	nance and	d Public	Administ	ration - k	(PI's (20°	%)	
IDP Objective	Obj. Weighting	Programme	Institutional KPI	KPI Weighting	Status		2007/08 Qua	rterly Targets		Evidence Required
					2007/2008	1st Q	2nd Q	3rd Q	4th Q	
				400/	10 / 10 1000/	2./2. 1000/	1.17 10007	0.10. 1000/	10/10 1000/	A I
13. Develop and improve	100%	Running of municipal council	Percentage Functionality of	40%	12 / 12 = 100% (Monthly	3 / 3 = 100% (Monthly meetings	6 / 6 = 100% (Monthly meetings	9 / 9 = 100% (Monthly meetings	12 / 12 = 100% (Monthly meetings	Agendas, minutes of
systems, processes, procedures and policies		manicipal council	Finance Portfolio		meetings with	with agendas and	with agendas and	, ,	with agendas and	meetings
by practicing sound governance			Committee		agendas and minutes)	minutes)	minutes)	minutes)	minutes)	
		Auditing	Percentage compliance to	60%	100%	100%	100%	100%	100%	Audit plan and actions
			approved audit plan to address queries							

IDD	Ol.:	D						blic Particin			<u>.</u>	F. : 1
IDP Objective		Programm e	Project / Initiative	Proj. Weightin g	Budget 2008/09	Start Date	Completion Date	1st Q	2008/09 Qua 2nd Q	rterly Outputs 3rd Q	4th Q	Evidence Required
I3. Develop and improve systems, processes, procedures and policies by practicing sound governance		municipal	Finance Portfolio Committee	35%		2008/07/01	2009/06/30	Develop meeting schedule and submit to Communication Section for consolidation of Exco, Council and Portfolio meeting programme. Ensure that Portfolio Committee takes place on scheduled date before Executive Committee meeting. Submit items for discussion at Executive Committee meeting to Council Services three days before scheduled meeting for inclusion in Agenda. Portfolio Committee meeting Agenda to be circulated 48 hours before meeting. Drafting of minutes and circulation of minutes 5 days after meeting	Ensure that Portfolio Committee takes place on scheduled date before Executive Committee meeting. Submit items for discussion at Executive Committee meeting to Council Services three days before scheduled meeting for inclusion in Agenda. Portfolio Committee meeting Agenda to be circulated 48 hours before meeting. Drafting of minutes and circulation of minutes 5 days after meeting	Ensure that Portfolio Committee takes place on scheduled date before Executive Committee meeting. Submit items for discussion at Executive Committee meeting to Council Services three days before scheduled meeting for inclusion in Agenda. Portfolio Committee meeting Agenda to be circulated 48 hours before meeting. Drafting of minutes and circulation of minutes 5 days after meeting	Ensure that Portfolio Committee takes place on scheduled date before Executive Committee meeting. Submit items for discussion at Executive Committee meeting to Council Services three days before scheduled meeting for inclusion in Agenda. Portfolio Committee meeting Agenda to be circulated 48 hours before meeting. Drafting of minutes and circulation of minutes 5 days after meeting	Meeting schedule agendas and minutes of meetings

			KPA 5	5. God	od Gov	ernance	and Pu	blic Particir	oation - Pro	iects (20%	5)	
IDP	Obj.	Programm		Proj.	Budget	Start Date	Completion		2008/09 Qua	rterly Outputs		Evidence
Objective	Weightin g	е	Initiative	Weightin g	2008/09		Date	1st Q	2nd Q	3rd Q	4th Q	Required
I3. Develop and improve systems, processes, procedures and policies by practicing sound governance			Policy Reviewal and Development	25%		2008/07/01	2009/06/30	of new policies that need to be developed	Review or developed two prioritised policies together with Supply Chain Management Policy. Refer reviewed / developed policies to Portfolio Committee for inputs, comments and approval. Consolidate inputs	Review Credit Control and Debt Collection Policy . Submit to Portfolio Committee for inputs, comments or approval .Consolidate inputes by end March	Submit reviewed / developed policies to Exco for noting and to Council for adoption by end June	Audited list of policies, Supply Chain Management Policy, Credit Control and Debt Collection Policy adopted by Council
		By-laws and Policies	Credit Control and Debt Collection By- law	25%		2008/07/01	2009/06/30			and Debt Collection		Reviewed Credit Control and Debt Collection By-law
			Co-ordination of addressing queries from audit report by departments	15%		2008/07/01	2009/06/30	When audit report is received, communicate audit queries to different departments. Co-ordinate formulation of action plan to address findings. Co-ordinate reporting on action plan by different departments	When audit report is received, communicate audit queries to different departments. Co-ordinate formulation of action plan to address findings. Co-ordinate reporting on action plan by different departments	When audit report is received, communicate audit queries to different departments. Co-ordinate formulation of action plan to address findings. Co-ordinate reporting on action plan by different departments	When audit report is received, communicate audit queries to different departments. Co-ordinate formulation of action plan to address findings. Co-ordinate reporting on action plan by different departments	Audit queries action plan

Competencies								
	Definitions	Weighting						
	Must be able to provide vision, set the direction for the municipality and inspire others in order to							
Strategic Capability and Leadership	deliver on the municipality's mandate	5%						
	Must be able to plan, manage, monitor and evaluate specific activities in order to ensure that policies							
Programme and Project Management	are implemented and that Local Government objectives are achieved	2%						
	Must be able to know, understand and comply with the Municipal Finance Management Act No 56 of							
Financial Management	2003.	40%						
	Must be able to initiate and support municipal transformation and change in order to successfully							
Change Management	implement new initiatives and deliver on service delivery commitments	2%						
	Must be able to promote the generation and sharing of knowledge and learning in order to enhance							
Knowledge Management	the collective knowledge of the municipality	3%						
	Must be able to explore and implement new ways of delivering services that contribute to the							
Service Delivery Innovation	improvement of municipal processes in order to achieve municipal goals	3%						
	Must be able o systematically identify, analyse and resolve existing and anticipated problems in order							
Problem Solving and Analysis	to reach optimum solutions in a timely manner	5%						
	Must be able to manage and encourage people, optimise their outputs and effectively manage							
People and Diversity Management	relationships in order to achieve the municipality's goals	15%						
	Must be willing and able to deliver services effectively in order to put the spirit of customer service							
Client Orientation and Customer Focus	(Batho Pele) into practice	10%						
	Must be able to exchange information and ideas in a clear an concise manner appropriate for the							
	audience in order to explain, persuade, convince and influence others to achieve the desired outcomes							
Communication		5%						
	Must be able to display and build the highest standard of ethical and moral conduct in order to							
Accountability and Ethical Conduct	promote confidence and trust in the municipality	10%						
Section Total:		20%						
* These Competencies are dependent on	final promulgation of the Guidelines in terms of the Regulations							

## **Approval of the Personal Performance Plan**

The process followed ensures individual alignment to the strategic intent of the institution and give clear direction on what needs to be achieved through a self-directed approach to execute on the objectives, to build sound relationships, to develop human capital and to strengthen the organisation through excellent performance. This plan has derived from intense workshopping to ensure integration, motivation and self-direction. The employer and employee both have responsibilities and accountabilities in getting value from this plan. Neither party can succeed without the support of the other.

## Undertaking of the employer / superior Undertaking of the employee On behalf of my organisation, I undertake to ensure that a work environment conducive I herewith confirm that I understand the strategic importance of my position within the for excellent employee performance is established and maintained. As such, I undertake broader organisation. I furthermore confirm that I understand the purpose of my position, as to lead to the best of my ability, communicate comprehensively, and empower managers well as the criteria on which my performance will be evaluated twice annually. As such, I and employees. Employees will have access to ongoing learning, will be coached, and therefore commit to do my utmost to live up to these expectations and to serve the will clearly understand what is expected of them. I herewith approve this Performance organisation, my superiors, my colleagues and the community with loyalty, integrity and enthusiasm at all times. I herby confirm and accept the conditions to this plan. Plan. Signed and accepted by the Supervisor on behalf of Council: Signed and accepted by the Employee: DATE: DATE:

#### **Summary Scorecard** Assess **Position Outcomes/Outputs** Comment 1st Assessment 2nd Assessment **Total Score** Weighting Key Performance Areas 100 Municipal Institutional Development and Transformation 20 Basic Service Delivery 10 Municipal Financial Viability and Management 50 Good Governance and Public Participation 20 Competencies 100 Strategic Capability and Leadership 5% Programme and Project Management 2% Financial Management 40% Change Management 2% Knowledge Management 3% Service Delivery Innovation 3% Problem Solving and Analysis 5% People and Diversity Management 15% Client Orientation and Customer Focus 10% 5% Communication Accountability and Ethical Conduct 10% Overall Rating =

## The assessment of the performance of the Employee will be based on the following rating scale for KPA's and CMCs:

5	4	3	2	1
Outstanding	Performance	Fully Effective	Not Fully Effective	Unacceptable
Performance	Significantly Above			Performance
	Expectations			
Performance far exceeds the	Performance is significantly higher	Performance fully meets the	Performance is below the standard	Performance does not meet the
standard	than	standards	required for the job in key areas.	standard
expected of an employee at this	the standard expected in the job.	expected in all areas of the job. The	Performance meets some of the	expected for the job. The
level. The	The	appraisal indicates that the	standards	review/assessment indicates that
appraisal indicates that the	appraisal indicates that the	Employee has	expected for the job. The	the
Employee has	Employee has	fully achieved effective results	review/assessment indicates that	employee has achieved below fully
achieved above fully effective	achieved above fully effective	against all	the	effective results against almost all
results	results	significant performance criteria and	employee has achieved below fully	of the
against all performance criteria and	against more than half of the	indicators as specified in the PA	effective results against more than	performance criteria and indicators
indicators as specified in the PA	performance	and	half the	as
and	criteria and indicators and fully	Performance Plan.	key performance criteria and	specified in the PA and
Performance plan and maintained	achieved		indicators as	Performance Plan.
this in	all others throughout the year.		specified in the PA and	The employee has failed to
all areas of responsibility			Performance Plan.	demonstrate
throughout the				the commitment or ability to bring
year.				performance up to the level
				expected in
				the job despite management efforts
				to
				encourage improvement.

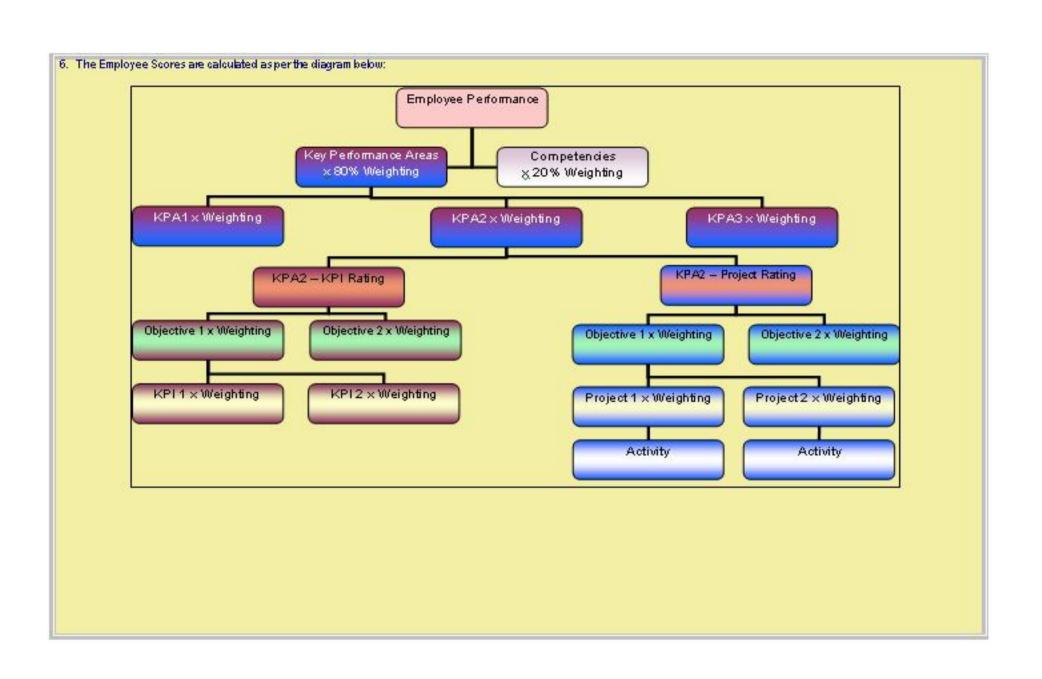
#### 9. Performance Assessment Process

The following steps will be followed to ensure a fully participative and compliant performance assessment process is adhered to.

- 1. Performance Reviews:
  - 1.1. Formal reviews between employee and employer will take place in January and July of every year to measure the performance of the employee against the agreed performance targets for the half yearly and yearly reviews respectively.
  - 1.2. Data for the SDBIP will be captured before assessment date and scores will be calculated for the KPI's and Activities.
  - 1.3. Ratings for each KPI's and activity per project are copied to the Performance Plans.
  - 1.4. Assessment reports (both Institutional and Individual) must be audited and verified by either the internal audit unit or the District wide Performance Audit Committee.
- 2. The employee being assessed will compile a portfolio of evidence confirming the level of performance achieved for a given review period and submit to the panel as described in his/her performance agreement, one calendar week prior to date of review. One independent person will be assigned to the panel by the council to act as an Observer.
- 3. The employee must also do a rating on him/herself and submit the rating to the panel together with the portfolio of evidence one calendar week prior to date of review.
- 4. The assessment rating calculator referred to in paragraph 6.5.1 of the performance agreement will be used to add the scores to arrive at an overall rating / score. The five point rating scale and the scores corresponds as follows:

Rating: 1 2 3 4 5 % Score: 0-66 67-99 100-132 133-166 167

- 5. The panel will focus on the differences between the employees rating and score and that of the SDBIP rating to give a final Key Performance Indicator rating. The *process* for Employee ratings are as follows:
  - 5.1. Rate the achievement in scores for the KPI's and that of projects on a 5 point scale, indicating the level of over- or under performance in terms of decimal places shown in the example below: These are defined in the performance agreement (total weighting = 80%).
  - 5.2. Rate the employee's core competency requirements (CCR) on the 5 point scale indicating the level of over- or under performance in the decimal places (total weighting = 20%).



						inanc	ial Vi	ability	and M				jects		
S	IDP	Objectiv	Project		Budge				2007/08 Quan	terly Target	B	Evidenc	1et	2nd	Final
0	Objective	e Weightin g	/ Initiativ e	Weightin 9	t 2007/0 8	Target date	Quantity -Output	1et Q	2nd Q	3rd Q	4th CL	Require d	Assessme mt (rated 1-5)	Assessme mt (rated 1-5)	e Scor
3	Develop and improve systems, processes , procedure s and	50%	Muan Regista and plan		Gener al Exp	1	Memonn g and coaching of audit staff. Monthly audit	Orationg of audit register and plan by end July 07.Ensur	Conduct audits i.t.o. developed plan. Monthly audit reporting.	Conduct audits i.to. develope d plan. Monthly audit reporting	Conduct audits i.t.o. develope d plan. Monthly audit reporting	Register and plan and monthly reports			
	policies by practicing sound governanc e			(de	cimal pla	ces show	rity 1.5 sc is % of tan d from SD	get) <sub>and</sub>	of audit regords. Inform all affectorate s when external	repolating	repolating				
	0168								and Manag						
330	Objective	iveVEi	seaselie vi	nsow tional	Nei Weightin	2007/		107708		Lercerly larg		Required	1St Assessment	∠no Assess ment	Score
		ghting		KPI	9		- 11		SC ZIOU Q	अवध	FOT CA		(rated 1-5)	(rated 1-5)	
гэ	narease financial viability farough		viability (applicable i.to. <b>MFM</b> A)			The state of the s	*	09%	070 0070	15%	09%	rmancasi reports			
	increased revenue and efficient budget managemen t		K-value revenue sourced to address back log of services "	st in	nows % (		cimal plac KPI score P Rating		- 497079 ,000	497,079 ,000		reports			

### Core Competencies:

	Weighting		2nd Quarter	4th Quarter	Total Score
Strategic Capability	10% A	scor	e from 1 – 5 is gi	ven and	
Programme and Project Management			ied by the weigh		
Financial Management		_	i.e. 4 out of 5 *3	0% (weight) =	
Change Management	15% 24	% o	ut of 30%	_	
Supply Chain Management	30%				
Weighting Total	100	9%		ious scores are all	
Section Total:	20	9%		ittiplied by 20% (0.; ency score to be o	
				mary Scorecard	Jan 103 40, 103 10

6. The performance bonus percentages described in paragraph 11 of the performance agreement will be calculated on a sliding scale as indicated in table below:

% Rating Over Performance	% Bonus
130 - 133,8	5%
133.9 – 137.6	6%
137.7 – 141.4	7%
141.5 - 145.2	8%
145.3 – 149	9%
150 – 153.4	10%
153.5 – 156.8	11%
156.9 – 160.2	12%
160.2 – 163.6	13%
163.7 – 167	14%

- 7. Performance bonus percentage for the two performance reviews will be use to calculate the average of the two reviews' scores and will determine the person's final percentage performance bonus.
- 8. The Personal Development Plan (PDP) will be concluded at the panel discussion after the performance review had been finalised, and more clarity has been established on what the essential development needs for the relevant person will be.
- 9. The results of the performance and development review (PDR) will be submitted to the performance audit committee for final approval of the assessment/s.
- 10. The performance assessment results of the Municipal Manager will also be submitted to the MEC responsible for Local Government in the relevant Province.